

Vishon Kòrsou

Vishon Kòrsou is: looking ahead and plan which direction we want to take.

Vishon Kòrsou is looking ahead for Curaçao, to decide the direction we want to take. It offers e realistic view of our future, and covers a period of 10 to 15 years in which the whole community will help to realize the process.

Why Vishon Kòrsou

To improve things, we need change. To change we need to take decisions. To take the decisions that suit us best we need to look ahead. Looking ahead is developing a vision.

With everyone's cooperation we can create a better future for all of us, for our children and for our grandchildren

The structure of Vishon Kòrsou

In order to work with a system that it as practical as possible, and taking our reality into account, the Vishon Kòrsou process has the following structure:

- a [vision](#) based on seven areas of development;
- numerous [strategies](#) for each of the 7 areas that we can realize in a common effort;
- [8 core values](#) that guide us;
- [key benchmarks](#), so we can measure our progress as we go along.

Implementation

Now that we have developed a shared vision that we want to realize, it is time for the most important part of the process: the implementation. The implementation is in the hands of the 'partnènan vishonario' (visionary partners) who adopt the document and some of the strategies that they are involved in. 'partnènan vishonario' are social groups, religious groups, governmental departments en youth organizations. Through these groups every member of our community can deliver an important contribution in the realization of our vision.

Benchmarks are figures we use to measure progress, to see if we are realizing what we set out to do. It is also a good way of testing our responsibility: are we living up to our expectations?

The Tim Vishon Kòrsou agreed upon the following Key Benchmarks, which will be used to measure the Vishon Kòrsou progress each year to 2020. Achieving the benchmarks will require our working together in an unprecedented way on the strategies in the seven interdependent foundations. The Key Benchmarks are expected to be obtained in 20 years with an annual increment of change, and for each benchmark a yearly target will be set. Vishon Kòrsou identifies the future we want for Curaçao.

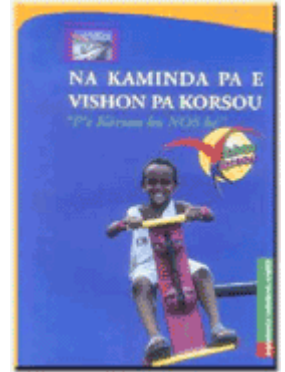
The Benchmarks will tell us:

1. when we are successful and can celebrate; or
2. when we fall short of the Benchmarks and need to review, revise and refocus our energies and resources.

1. New Job Growth

Add the following net new jobs: better than zero in 2000, and 1,000 net new jobs per year thereafter with emphasis on creating value-added jobs.(1)

History: From 1991-1996 we added 1,340 (2) net new jobs per year and in 1997-1998, 1391 net jobs per year were lost



2. Gross Domestic Product Growth (GDP)

Increase Gross Domestic Product per capita by 3% each year after adjustment for inflation.

History: From 1989-1995 GDP per capita had an average annual increase of 2.5% after adjustment for inflation and for 1995-1997 lost an average of 1.1% each year.

3. Income Growth

Increase private sector earnings per job 1.5% per year after adjustment for inflation. Reduce households with incomes below 10,000 guilders (adjusted for inflation) by 2% per year for ten years and 1% thereafter.

History: average private sector earnings per job increased 0.6% per year from 1989 to 1998 after adjusting for Curaçao's inflation rate; from Naf. 24,900 in 1989, to Naf. 26,166 in 1998. 41% of Curaçao's households earn less than 10,000 guilders.

4. Skilled Work Force

Develop a skilled work force by:

1. increasing the graduation rate at least 5% per year for ten years and 2% thereafter, while improving the quality level of graduates and
2. 25% of the existing work force taking a certified training course each year to match new job creation.

History: apparently only about 30% of young people entering the 1st grade are graduating from all secondary schools here on Curaçao.

5. Quality of Life

The eight Quality of Life priority Strategy Benchmarks and Health F1, Culture G1 and Youth H1 Strategy Benchmarks as a group, will serve as a Key Benchmark. The measurement for these Strategy Benchmarks will be determined in Phase II beginning September 1999.

Notes

(1) Value-added Jobs - In every community there are jobs that add value for export of goods or services outside the community to the rest of the World. Export of services include nonresidents bringing cash dollars to the community as convention visitors, tourists, students, medical patients or as the back office operation for a major financial organization. These value-added jobs produce the cash income for the community that provides the opportunity for jobs internally focussed. These internally focussed jobs are either:

1. local personal services jobs like barbers, accountants, lawyers, teachers, government workers and bankers, or
2. jobs that sell products primarily produced elsewhere such as cars appliances or clothes

(2) CBS is the source for all data unless noted

Our citizens and the community will develop and use all these core values as guide posts as we pursue Visions and Strategies. Core values are character traits that provide guidance in daily decisions. Within the Vision Kòrsou process we have identified 8 core values that we use as a foundation for the part of our character and are of decisive influence on our daily activities and the decisions that we take

Each individual and organization can arrange these values in the priority order they believe is most important. However, none of the core values should be excluded.

Responsibility

Integrity

Faith in God

Positive Attitudes

Productivity

Family Values

Leadership

Perseverance

By the year 2020, Curaçao:

1. will have an [educational system](#) that enables each human being to attain his/her maximum potential and offers each human being continuous upgrading to meet the requirements of civic responsibility and a modern, healthy, technological, global community.
2. will have a sustainable, export-oriented [economy](#), based on an inviting investment climate and providing adequate job opportunities for the local labor force.
3. will have [quality of life](#) with a social and spiritual conscience, a respectable living and natural environment and with a unified concern for community enhancement.
4. will have an efficient, effective and accountable [government](#) that provides quality basic services to the community and creates the right conditions for healthy socio-economic development.
5. will have [private sector leadership](#)(1) that guards the well being of our community, takes initiative for positive development, adheres to high ethical standards where everyone takes full responsibility for his or her actions.
6. will have [infrastructure](#) that supports our socio-economic development and education while enhancing our quality of life and environment while serving as a model for the world.
7. will have globally competitive [Information & Communications Technology](#) that is accessible and safe for every citizen, business, government and non-profit organization.

(1) Private sector includes everything that is non-government

Area: I. Education

Vision: Curaçao will have an educational system that enables each human being to attain his/her maximum potential and offers each human being continuous upgrading to meet the requirements of civic responsibility and a modern, healthy, technological, global community.

Strategies:

A. Language policy

1. ***) Use Papiamentu as the primary language in all schools beginning in elementary school, using the most effective teaching methods for other languages while honoring the parent's freedom of choice regarding the instructional language and**

type of education. This means we make optimum use of our languages to improve the success of all students in elementary and secondary education.

B. Age 4 to 20

- 1. Develop a child-centered curriculum with self-learning technology that results in students who exhibit patriotism, critical thinking, teamwork, social/emotional-, entrepreneurial-, and technological skills, and ethics: moral and spiritual values.**
- 2. Expect each student to graduate from secondary school prepared with a basic education required to sustain self and the community of Curaçao and either**
 - a) ready to go to work at a job needed on Curaçao,**
 - b) go to higher (vocational) education, or**
 - c) go to university.**

This will require dramatic dropout prevention programs. High performance standards will be used for promotion at all grade levels and as a requirement for graduation. The business community will form an advisory council to describe the competencies needed.

- 3. Improve the quality of our teachers and evaluate them on a performance basis.**
4. Increase the school hours and synchronize school hours with work hours.
5. Increase communication and cooperation between parents and teachers that leads to a School Board and Parent Association Policy.
6. Maintain respect for the individual student and create a desire to learn in each student by teaching the individual in the style he/she can learn in.
7. Enforce the compulsory attendance law through age 15.
8. Create a total art, cultural and music curriculum at every grade level available to every student.
9. Encourage businesses to be directly involved in supporting education and individual students.
10. Concentrate on the education of our young men.
11. Make guidance available for teachers to be able to deal with social/emotional problems of their students and provide administrative support required to maintain discipline which is applied with love and respect.
12. Provide health education, physical education, informal education opportunities, and sports opportunities for all students.
13. Create sufficient educational opportunities for the mentally and physically challenged.
14. Provide equal opportunities for every student.
15. Create partnerships within the Caribbean region to enhance education.

C. Human resources & life-long learning

- 1. Provide skills training necessary to create value-added jobs, train the current workforce and train the unemployed. A business advisory council will describe the competencies needed.**
2. Provide continuous opportunity for inhabitants to develop personally.

D. Higher education, college and university

1. Produce more motivated teachers to improve the quality of the school system.
2. Create a comprehensive higher education system by increasing the delivery of a 1 to 2 year technical/vocational degree, 4 year degree and graduate programs in Curaçao.
3. Require high performance standards for admittance and graduation.

*) The highest priority strategies within each foundation are indicated by bold type

Area: II .Economic Development

Vision: Curaçao will have a sustainable, export oriented economy based on an inviting investment climate and providing adequate job opportunities for the local labor force..

Strategies:

A. Targeted value-added job sectors

1. Develop a sustainable economy with a balance between the economy and the environment. Serve as a hub between Central & South America, North America and Europe. Understanding drivers in the new global economy: speed, telecommunications for data and voice, electronic equipment and services.

Focus on targeted sectors and provide the infrastructure, skilled workforce, marketing, government policies and incentives to make these sectors a success: tourism, transport and logistics, export, financial services, information technology, high technology and manufacturing.

B Business friendly tax and regulatory policies

1. Reform the labor laws:
 - a) Flexibility of the labor force and labor regulations:
 - b) Deregulation, efficiency and transparency
 - c) Encourage labor participation of structurally unemployed
 - d) Improve the quality of the local labor force
 - e) Train employers in management planning and human resources development
 - f) Improve labor productivity.
2. Create harmonious relationships between labor, business and government.
3. Remove all policy induced and regulatory impediments to the growth of offshore finance, logistics, free zone and telecommunications sectors and other targeted sectors.
4. Ensure that Curaçao has tax and regulatory policies that encourage international competitiveness and high productivity.

C. Value-added job creation for the targeted sectors

1. Develop a policy and laws encouraging small and middle size business enterprise (SME).
 - a. provide business incubators to assist the creation of startup business
 - b. develop an entrepreneurial spirit among our people
 - c. provide the opportunity for basic business-related training for starting new business and for business feasibility assistance
 - d. maintain simple rules so that the less educated can begin and continue their own small business
 - e. provide capital for entrepreneurship at four levels: seed capital, angels (pre startup investors), operating loans and venture capital after startup.

- f. support, train and reinforce identity of SME
- g. develop more information on the possibilities to do business in Curaçao
- h. develop our agriculture and fisheries.

2. Encourage financial institutions to develop new products and mechanisms for funding long term investment projects. Stimulate competition between the local and international banks so that interest rates will go down.
3. Develop an integrated approach to 'one stop' investment and job creation/marketing/promotion/closing locally and overseas.
4. Tourism investment (although not tourism promotion per se) should be considered a key and integral part of such an approach.
5. Implement an export development-strategy.
6. Provide incentives for creation of value added jobs that make Curaçao competitive in the global market place.
7. Ensure that the prices in the transportation (air & sea) and utility sectors are at competitive levels.

D. Tourism development

1. Create our tourism industry based on all our assets, history, culture, environment and people. Focus on a broad range of tourism development and promotion including: cultural, eco- and historic tourism; business travelers extending their stay; shopping; regular scheduled events and festivals; new attractions; Willemstad as an attraction; our multicultural and multiracial heritage; our professional athletes.
2. Create a training center for the tourist industry that produces a work force that: understands Curaçao's history, culture and nature; understands tourism's positive impact; views their job as an opportunity to provide service to a customer not just an opportunity to make money; has good language and communication skills in English, Dutch, Spanish, French and Portuguese; communicates a sense of pride in Curaçao as our home; results in a tourist friendly workforce; improves work ethics, productivity, earnings and ultimately quality of life; ultimately trains inhabitants to fill all middle and top level management positions.
3. Create an open sky policy that produces more and less expensive flights to and from Curaçao.
4. Create a financial structure to support tourism over the long term with low interest rates and long term loans.
5. Increase private-public funding for a coordinated island wide promotion program that: builds the Curaçao brand; focuses on most effective targeted potential customers; benefits from the Caribbean tourism network; uses "state of the art" electronic communications.
6. Increase hotel capacity and eliminate or reduce the factors limiting hotel profitability including: high utility costs; low worker productivity; lack of local middle and top management personal; high food and beverage costs; worker permit system.
7. Introduce the tourism industry in the curriculum in the primary schools and continue with apprenticeship programs through the secondary schools to graduation.
8. Establish Curaçao as a tax free area for all visitors.

E. General

1. Create an abundance mentality.
2. Ensure that business is based on our norms and values.
3. Conserve and maintain our natural resources; maintain harmonious relations with the environment.
4. Stimulate creativity in economic solutions.
5. Measure the international competitiveness of Curaçao through one or more of the international competitiveness standards that includes both public and private sector.
6. Provide education related to agriculture and history.

Area: III. Quality of Life

Vision: Curaçao will have quality of life with a social and spiritual “conscience”, a healthy lifestyle and respect for our natural environment and with a unified concern for community enhancement.

Strategies:

A. Norms and values

1. **In order to give life meaning, promote human and spiritual values.**
2. **Commit to excellence and quality in all sectors of the community.**
3. Change all sectors of the community from a confrontation mode to one favoring dialogue.
4. Create and maintain a code of behavior for our leaders and for the media.
5. Maintain a strong relationship between norms and performance on an age appropriate basis.
6. Provide better sexual education at an early age.
7. Quit seeing our negative points behavior as part of our culture.
8. Stop violence in movies and media and stop commercial advertising that stimulates materialism in our youth
9. Encourage the media to focus on positive issues.
10. Eliminate discrimination based on gender, race, religion and social class.

B. Crime

1. **Prevent, reduce and combat crime; eliminate drug abuse, violence in families and crime by youth.**
2. Provide more police officers in the neighborhoods.
3. Increase jail time (such as 3 strikes and you are in for a long time).
4. Rehabilitate prisoners.
5. Make parents more responsible for their children’s criminal actions.

C. Neighborhoods

1. **Upgrade the neighborhoods’ physical infrastructure; environment; social, cultural and recreational activities; and housing. Let the neighborhood organizations share the decision making, ownership and responsibility for development and maintenance. Create comprehensive community facilities through the use of new facilities, rehabilitated facilities and school facilities to use for learning, social, cultural and recreational activities.**
2. Promote sports among the youth to prevent crime in the neighborhood.
3. Develop a community watch system in each neighborhood and teach people what they must do to prevent crime.
4. Strengthen family relations.
5. Enforce laws that regulate noise, air, soil and water pollution.

D. Patriotism and sense of community

1. **Improve self-esteem; fortify trust, sense of self worth, individual identity, good humor and mission.**
2. **Create more leadership capacity and continuous training of volunteers in all sectors.**
3. Increase social participation and volunteer work of all citizens including the retired people of Curaçao.
4. Honor, respect and develop positive role models in all sectors.
5. Create more sense of our responsibilities towards our community so that we know what we owe our community.
6. Reduce the gap between rich and poor.
7. Involve the whole community in education.
8. Being an inhabitant of Curaçao will mean being a person that: really feels for the island, has honest compassion for progress on the island; contributes to the island; stays here in good and in bad times; sustains and serves life with an unconditional love for everyone on the island.
9. Work together.
10. Develop independent thinking and disavow the patronage system.
11. Recognize that our environment defines our culture and realize the concept that loving our country means protecting nature in all sense.
12. Integrate physically challenged people into our community life.
13. Create an awareness of responsibility for self, our fellow human beings, neighborhoods and country.
14. Expect people to prepare for financial requirements of their retirement and provide a safety net for the limited number who with their family cannot meet those needs.
15. Provide more tax breaks, and tax credits for charity and donations.

E. Family

1. **Promote parental love and care for families; teach parents how to raise their children; give them tools for self-esteem and family values; promote healthy lifestyles.**
2. **Maintain youth as our number one priority, elderly as our responsibility and families as our commitment.**
3. Encourage parental responsibility.
4. Encourage family friendly policies by employers including flexible work and part time work.
5. Enforce strict legal actions against irresponsible parents, make parents aware of their responsibilities.
6. Prepare young couples for marital life, introduce more family counseling.
7. Provide guidance in preschool stimulation of children.
8. Provide day care and after school care.
9. **Provide systemic help to families in crisis.**

F. Health

1. Stimulate preventive health care and quality health care that is available and affordable for everyone.
2. Focus more attention on mental and emotional health.
3. Care for the elderly and disabled people by creating an official structure that deals in a responsible way with needs that they and/or their family can not provide.
4. Promote proper nutrition for all ages.

5. Promote sports and physical exercise for all ages.
6. Prevent and eliminate all forms of mental and physical abuse.

G. Culture

1. Use culture as the driving force for social development and for nation building.
2. Provide community learning centers with social workers, teachers and psychologists.
3. Promote and stimulate the understanding of multi ethnical/cultural patterns, especially in relations with our Dutch partners.
4. Compile and use history of Curaçao to think about our future and use the wisdom of our elderly.
5. Value the use of Papiamentu as part of our self-esteem.
6. Stimulate creative activities in all areas.
7. Socialize the arts and create art festivals.

H. Youth

1. Maintain youth employment programs.
2. Provide a mentor for each young person where the family cannot fill the need.
3. Stop labeling our youth and instead meet their emotional needs like approval, appreciation, affection, encouragement, support, attention, acceptance, security, respect and comfort.
4. Use groups such as scouts to help provide informal education and assure participation by young people in policy making.

Area: IV. Government

Vision: Curaçao will have an efficient, effective and accountable government that provides quality basic services to the community and creates the right conditions for healthy socio-economic development.

Strategies:

1. Expect all levels and departments of government to endorse Vishon Kòrsou and to adopt those strategies within their realm of responsibility for implementation.
2. Expect government to use a business oriented and disciplined management style that results in a customer friendly, efficient, effective and accountable government that operates within its financial capacity. Maintain an independent comptroller to analyze, review and check government expenditures and revenues. Require the government to set goals that are monitored and that they are held accountable for. Change the budgeting structure of the government whereby not only the inputs are budgeted and accounted for but also the outputs and products. Report the results compared to budget on an annual basis
3. Expect inexpensive and accountable government that takes care of essential collective needs, stimulates a healthy economic environment and encourages everyone to carry their own weight.
4. Review all existing rules, regulations and laws to determine their current applicability and whether there is a positive cost-benefit ratio. Eliminate unnecessary rules, regulations and laws and streamline the remainder to ensure they are effective, efficient, user friendly and increase productivity.
5. Expect immediate privatization of all government services that can be more efficiently and effectively provided by the private sector.
6. Redefine and reposition our relations with Netherlands Antilles, The Netherlands, the Caribbean, North America, Central and South America.
7. Invite and encourage the government of the Netherlands Antilles and The Netherlands to

join in our collaborative implementation process.

8. Provide leadership and management training including training in: disciplined processes, realizing Vishon Kòrsou, presentations, writing and in maintaining a positive approach toward the community.
9. Empower an independent office with investigative powers to combat corruption in government, semi-government institutions and foundations subsidized by the government.
10. Promote the political conscience of the people so that they understand how to function in a democracy.
11. Encourage our citizens to vote for candidates for elected office based on: curriculum, experience, position and plans for good governance.
12. Pay public servants Curaçao market rate salaries for comparable positions where their productivity warrants.
13. Recruitment and selection of all government employees will be based on necessity for the position and on qualifications of the candidates alone.
14. Develop a structured system where people can provide input in government decisions before the decision is made.
15. Make all promotions based on merit only.
16. Enforce a code of ethics for civil servants and elected officials that results in prosecution.
17. Make sources of funding of political parties public on a timely basis on the internet and in the media.
18. Encourage everyone to understand that they are responsible; government can not save them. We must not ask what Curaçao can do for us, but what we can do for ourselves.
19. Reinstall trustworthiness to result in high trust and credible relationships.
20. Encourage government social service providers to change their role from maintaining people on welfare to facilitating people going to work and ultimately going off the welfare rolls.
21. Provide clear information about the decisions and motivations of government.
22. Create a positive image for government employees which makes it an honor to work for our community.
23. Introduce the basis of political science in the last years of secondary education.
24. Move from dependence mentality to independence and then to interdependence.
25. When elected officials deviate from the advice of public servants, this should be published along with the reasons for deviation.

Area: V. Private sector leadership

Vision: Curaçao will have private sector leadership that guards the well being of our community, takes initiative for positive development, adheres to high ethical standards where everyone takes full responsibility for his or her actions.

Strategies:

1. **Expect all for-profit and non-profit organizations to endorse Vishon Kòrsou, adopt specific strategies for implementation and make them reality.**
2. **Create leadership Kòrsou and other development programs in many organizations to train and develop leaders. Honor, reward and respect community oriented leadership that results in Vishon Kòrsou Key Benchmarks, Visions, Strategies and Core values being successful.**
3. **Maintain high ethical and moral standards to help create harmonious interactions between the social partners.**
4. **Encourage the business sector to give correct incentives to our educational system and expect them to deliver the job skills required.**
5. **Stop blaming the government for all that goes wrong in society and have a critical look at our own individual responsibility for the betterment of our society.**

6. Encourage leaders to develop a personal vision of how he/she will contribute in order to achieve Vishon Kòrsou.
7. Upgrade our organizations by providing strong leadership and implementing sound managerial systems.
8. Build consensus among all organizations, social partners and individuals for Vishon Kòrsou to make a difference now for a better Curaçao tomorrow. Private and public sector organizations will form strategic alliances to implement strategies in Vishon Kòrsou where a strong network is needed. Alliances will be connected by e-mail for simultaneous communication.
9. Make the concept of social partners broader including labor, business, social service organizations, government, religious organizations and grass roots organizations.
10. Encourage the business sector to participate in volunteer activities and to take initiative in creating volunteer activities.
11. Stimulate leadership and solidarity towards our community beginning in our homes.
12. Encourage retired people to become mentors.
13. Encourage awareness of each individual's function as a role model.
14. Be more client oriented: the client is king!
15. Talk less do more.

Area: VI. Infrastructure

Vision: Curaçao will have an infrastructure that supports our socio-economic development and education and enhancing our quality of life and preserving environment while serving as a model for the world.

Strategies:

1. **Maintain and implement a comprehensive land use plan with the following elements to accommodate the growth called for by the key benchmarks: housing, recreation, economic development including tourism, transportation (air, sea, road and public transport), utilities, conservation of nature and agriculture. Concentrate development in and around existing development nodes. Build the infrastructure before growth. The phasing and location of all elements should produce the least cost development and maintenance, while harmoniously enhancing our natural environment. Make optimal use of existing infrastructure and focus new investments on specific economic sectors based on the timing of land use and cost/benefit analysis.**
2. **Ensure that all utility costs (water, electricity, telecommunication, solid waste and sewage) maintain a global competitive cost rate. Consider every creative alternative available to reduce utility costs and waste.**
3. **Use telecommunication services as an instrument for socio-economic development, schooling and development of our people. Use television as medium for educational and information programs.**
4. **Develop and protect Willemstad as a premier historic center in the world.**
5. **Create housing that is affordable for every household income level.**
6. Encourage people to keep Curaçao clean, use recycling, reduce litter and plant more trees.
7. Stimulate the use of alternative energy resources.
8. Upgrade the airport and seaports.
9. Promote the decentralized production of water and electricity to decrease the dependence on the existing utility infrastructure.
10. Develop government owned land by the private sector in accordance with the land use plan.
11. Develop infrastructure that makes it possible for public transport to be people friendly and low cost.

12. Investigate options available on a global basis that could be used in Curaçao to protect the health of our citizens.
13. Develop a do-it-yourself plan to build houses.
14. Maintain accessibility for the elderly and physically challenged.
15. Pursue the possibility of Curaçao becoming a center for sea technology and education.
16. Improve the governments service quality as they enforce infrastructure laws.

Area: VII. Information & Communication Technology

Vision: Curaçao will have globally competitive Information and Communication Technology that is accessible and safe for every citizen, business, government and non-profit organization.

Strategies:

1. **Ensure that information and communication technology (ICT) is accessible at low cost to one and all for sound economic development, training and education, including all schools and neighborhoods.**
2. **Create clean and safe ICT infrastructure for Curaçao to be an ICT and logistics hub connecting North America, Central and South America and Europe.**
3. **Provide training and education to ensure that our citizens can quickly enter this high productivity area and promote ICT use by all sectors.**
4. **Privatize and deregulate our telecommunications system as soon as possible to lower cost, provide large bandwidth and high speed access. The deregulation plan will ensure low cost service; allow open access to competing local and long distance service providers; protect consumers; define timing; set minimum standards while leaving the private sector abundant room for creativity; and ensure 24 hour highly reliable service.**
5. **Recognize the accelerating speed of the global ICT transformation and the absolute requirement for Curaçao to move quickly. We must already begin to think how we should conduct our business, when bandwidth in most of the developed world becomes virtually free.**
6. Increase awareness of the importance of ICT for commercial activities with regard to small and middle sized business.
7. Diligently implement and monitor the success of this strategic masterplan; maintain active advisory groups who establish direction and policy; research and study emerging technologies such as: imaging, multimedia, desktop video, electronic commerce and trade, mobile computing, wireless technologies and Inter-Intranet.
8. Promote the use of the ICT system for call centers and other technology users by the “one stop” investment and job creation center.
9. Create new laws that encourages prosecution of hackers and fraudulent users of the ICT system to the fullest extent.
10. Create a core of local and qualified ICT professionals capable of building momentum for the development of ICT.
11. Strive to ensure that ICT does not result in a deterioration of our norms and values.